

FREQUENTLY ASKED QUESTIONS REGARDING CAROLINA TRACE SECURITY AS OF 11-12-13

(See attached for Answers)

1. What is SPA and what are the specific functions they are contracted to do? Also, what services do they provide?
2. Does SPA have the authority to enforce traffic laws and issue citations within Carolina Trace? What about the Lee Count Sheriff's Dept?
3. What is the jurisdiction of SPA and how are they involved in the POAs?
4. If I have a question for or about Security, who do I contact?
5. What is the procedure for emergency situations? Who do I contact?
6. Does the Gate keep a resident list and who should be included on the list?
7. How do I call in a pass and who do I need to call one in for?
8. What is the "pass policy" for Contractors/Vendors, Realtors, Postal, and Utilities such as CT Utilities, Progress Energy, Cable, etc?
9. When does Security ask for an ID at the Gate?
10. What happens when my guest arrives and I didn't call in a pass?
11. What is the procedure for people getting in to go to CTCC? (Golfers, weddings, dinners, social functions, vendors, staff, guests, etc)
12. Do I need to let the Resident gate drop down before I go thru and why?
13. Who needs an electronic gate pass and how do I get one?
14. If I observe a traffic violation such as reckless driving, speeding or illegal passing, what should I do?
15. Are you allowed to pass a slower moving vehicle on Traceway and is the 25 MPH speed limit in effect for ALL of Traceway?
16. What do I need to do to enter or exit on foot or with a bicycle?
17. Are there restrictions such as weight limits in Carolina Trace for vehicles travelling on Traceway and the bridges?
18. Is there Moving van or large truck access into all POAs?
19. Does the gate provide informational handouts and what types of information is included?
20. Are there Emergency exits in Carolina Trace and where are they located and when are they open?
21. Where can I put a boat into the Lake and how do I report boating issues?
22. What types of boats and motors are allowed on Lake Trace?
23. Does the SPA Security Staff handle animal issues and complaints?
24. Where can I fish?
25. What is the policy for walking, biking, etc on the golf cart paths?
26. What type of burning is allowed in Carolina Trace?
27. I'm having a yard sale and would like to pass out or post information. Is this OK?
28. Since I am a resident or owner of property in Carolina Trace, can I go anywhere in Trace and use any Pool, Tennis Court or Dock that I want within the Carolina Trace community?
29. In the case of a major disaster in Carolina Trace such as a tornado, is there an organization in the community which can provide help?